

Senate

General Assembly

File No. 176

February Session, 2000

Substitute Senate Bill No. 491

Senate, March 22, 2000

The Committee on Labor and Public Employees reported through SEN. PRAGUE of the 19th Dist., Chairperson of the Committee on the part of the Senate, that the substitute bill ought to pass.

An Act Concerning Workers' Compensation Commissioners And Employer-Sponsored Workers' Compensation Plans.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. Subsection (d) of section 31-279 of the general statutes is repealed and the following is substituted in lieu thereof:
- 3 (d) Each plan established under subsection (c) of this section shall be 4 submitted to the chairman for [his] approval at least one hundred 5 twenty days before the proposed effective date of the plan and each 6 approved plan, along with any proposed changes [therein] in the plan, 7 shall be resubmitted to the chairman every two years thereafter for 8 reapproval. The chairman shall approve or disapprove such plans on 9 the basis of standards established by the chairman in consultation with 10 a medical advisory panel appointed by the chairman. Such standards 11 shall include, but not be limited to: (1) The ability of the plan to 12 provide all medical and health care services that may be required

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under this chapter in a manner that is timely, effective and convenient for the employees; (2) the inclusion in the plan of all categories of medical service and of an adequate number of providers of each type of medical service in accessible locations to ensure that employees are given an adequate choice of providers, including at least one occupational health clinic and one auxiliary occupational health clinic, as those terms are defined in section 31-396; (3) the provision in the plan for appropriate financial incentives to reduce service costs and utilization without a reduction in the quality of service; (4) the inclusion in the plan of fee screening, peer review, service utilization review and dispute resolution procedures designed to prevent inappropriate or excessive treatment; and (5) the inclusion in the plan of a procedure by which information on medical and health care service costs and utilization will be reported to the chairman in order for him to determine the effectiveness of the plan.

- Sec. 2. Subsection (b) of section 31-280 of the general statutes is repealed and the following is substituted in lieu thereof:
 - (b) The chairman of the Workers' Compensation Commission shall:
 - (1) Establish workers' compensation districts and district offices within the state, assign compensation commissioners to the districts to hear all matters arising under this chapter within the districts and may reassign compensation commissioners once each year, except that when there is a vacancy, illness or other emergency, or when unexpected caseload increases require, the chairman may reassign compensation commissioners more than once each year;
 - (2) Adopt such rules as the chairman, in consultation with the advisory board, deems necessary for the conduct of the internal affairs of the Workers' Compensation Commission;
 - (3) Adopt regulations, in consultation with the advisory board and in accordance with the provisions of chapter 54, to carry out [his] the

- 43 <u>chairman's</u> responsibilities under this chapter;
- 44 (4) Prepare and adopt an annual budget and plan of operation in 45 consultation with the advisory board;
- 46 (5) Prepare and submit an annual report to the Governor and the General Assembly;
- 48 (6) Allocate the resources of the commission to carry out the purposes of this chapter;
 - (7) Establish an organizational structure and such divisions for the commission, consistent with this chapter, as the chairman deems necessary for the efficient and prompt operation of the commission;
- 53 (8) Establish policy for all matters over which the commission has 54 jurisdiction, including rehabilitation, education, statistical support and 55 administrative appeals;
- 56 (9) Appoint such supplementary advisory panels as the chairman 57 deems necessary and helpful;
- 58 (10) Establish, in consultation with the advisory board, (A) an 59 approved list of practicing physicians, surgeons, podiatrists, 60 optometrists and dentists from which an injured employee shall 61 choose for examination and treatment under the provisions of this 62 chapter, which shall include, but not be limited to, classifications of 63 approved practitioners by specialty, and (B) standards for the approval 64 and removal of physicians, surgeons, podiatrists, optometrists and 65 dentists from the list by the chairman;
 - (11) (A) Establish standards in consultation with the advisory board for approving all fees for services rendered under this chapter by attorneys, physicians, surgeons, podiatrists, optometrists, dentists and other persons;

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(B) In consultation with employers, their insurance carriers, union representatives, physicians and third-party reimbursement organizations establish, not later than October 1, 1993, and publish annually thereafter, a fee schedule setting the fees payable by an employer or its insurance carrier for services rendered under this chapter by an approved physician, surgeon, podiatrist, optometrist or dentist, provided the fee schedule shall not apply to services rendered to a claimant who is participating in an employer's managed care plan pursuant to section 31-279. The fee schedule shall limit the annual growth in total medical fees to the annual percentage increase in the consumer price index for all urban workers. Payment of the established fees by the employer or its insurance carrier shall constitute payment in full to the practitioner, and the practitioner may not recover any additional amount from the claimant to whom services have been rendered;

- (C) Issue, not later than October 1, 1993, and publish annually thereafter, guidelines for the maximum fees payable by a claimant for any legal services rendered by an attorney in connection with the provisions of this chapter, which fees shall be approved in accordance with the standards established by the chairman pursuant to subparagraph (A) of this subdivision;
- (12) Approve applications for employer-sponsored medical care plans, based on standards developed in consultation with a medical advisory panel as provided in section 31-279;
- 94 (13) Establish procedures for the hiring, dismissing or otherwise 95 disciplining and promoting employees of the commission, subject 96 where appropriate to the provisions of chapter 67;
 - (14) Control the hearing calendars of the compensation commissioners, and if necessary, preside over informal hearings in regard to compensation under the provisions of this chapter in order to facilitate the timely and efficient processing of cases;

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101 (15) Enter into contracts with consultants and such other persons as 102 necessary for the proper functioning of the commission;

- 103 (16) Direct and supervise all administrative affairs of the 104 commission;
- 105 (17) Keep and maintain a record of all advisory board proceedings;
- 106 (18) Assign and reassign a district manager and other staff to each of 107 the commission's district offices;
- 108 Collect and analyze statistical data concerning the 109 administration of the Workers' Compensation Commission;
- 110 (20) Direct and supervise the implementation of a uniform case 111 filing and processing system in each of the district offices that will 112 include, but not be limited to, the ability to provide data on the 113 number of cases having multiple hearings, the number of postponed 114 hearings and hearing schedules for each district office;
- 115 (21) Establish staff development, training and education programs designed to improve the quality of service provided by the 116 117 commission, including, but not limited to, a program to train district office staff in the screening of hearing requests;
- 119 (22) Develop standard forms for requesting hearings and standard 120 policies regarding limits on the number of informal hearings that will 121 be allowed under this chapter, and limits on the number of 122 postponements that will be permitted before a formal hearing is held 123 pursuant to section 31-297;
- 124 (23) Develop guidelines for expediting disputed cases;
- 125 (24) Establish an ongoing training program, in consultation with the 126 advisory board, designed to assist the commissioners in the fulfillment 127 of their duties pursuant to the provisions of section 31-278, which

program shall include instruction in the following areas: Discovery, evidence, statutory interpretation, medical terminology, legal decision writing and the purpose and procedures of informal and formal

131 hearings;

[(25) Evaluate, in conjunction with the advisory board, the performance of each commissioner biannually and, notwithstanding the provisions of subsection (b) of section 1-210 and chapter 55, make the performance evaluation of any commissioner available only to the Governor, the members of the joint standing committee on the judiciary and the respective commissioner prior to any public hearing on the reappointment of any such commissioner. Any information disclosed to such persons shall be used by such persons only for the purpose for which it was given and shall not be disclosed to any other person;]

[(26)] (25) (A) In consultation with insurers and practitioners, establish not later than October 1, 1993, and publish annually thereafter, practitioner billing guidelines for employers, workers' compensation insurance carriers and practitioners approved by the chairman pursuant to subdivision (10) of this subsection. The guidelines shall include procedures for the resolution of billing disputes and shall prohibit a practitioner from billing or soliciting payments from a claimant for services rendered to the claimant under the provisions of this chapter (i) during a payment dispute between the practitioner and the employer or its workers' compensation insurance carrier, or (ii) in excess of the maximum fees established pursuant to subparagraph (B) of subdivision (11) of this subsection;

(B) In consultation with practitioners and insurers, develop not later than July 1, 1994, practice protocols for reasonable and appropriate treatment of a claimant under the provisions of this chapter, based on the diagnosis of injury or illness. The commission shall annually publish the practice protocols for use by approved practitioners,

159 workers' employers, compensation insurance carriers and 160 commissioners in evaluating the necessity and appropriateness of care 161 provided to a claimant under the provisions of this chapter;

- (C) In consultation with practitioners and insurers, develop not later than July 1, 1994, utilization review procedures for reasonable and appropriate treatment of a claimant under the provisions of this chapter. The chairman shall annually publish the procedures for use approved practitioners, employers, workers' compensation insurance carriers and commissioners in evaluating the necessity and appropriateness of care provided to a claimant under the provisions of this chapter.
- 170 Sec. 3. Section 31-280a of the general statutes is repealed and the following is substituted in lieu thereof:
 - (a) There shall be an Advisory Board of the Workers' Compensation Commission to advise the chairman on matters concerning policy for and the operation of the commission. The advisory board shall consist of eight members, who shall be appointed by the Governor, with the advice and consent of the General Assembly. Four of such members shall represent employees and four shall represent employers. One of such members representing employees shall be an individual who has suffered an extensive disability arising out of and in the course of [his] employment. One of such members representing employers shall be a representative of a major general hospital in the state. On or before January 1, 1992, the Governor shall appoint, and the General Assembly shall confirm, such members of the advisory board as follows: Two shall serve a term of four years from said date, one of whom shall represent employees and one of whom shall represent employers; two shall serve a term of three years from said date, one of whom shall represent employees and one of whom shall represent employers; two shall serve a term of two years from said date, one of whom shall represent employees and one of whom shall represent employers; and

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two shall serve a term of one year from said date, one of whom shall represent employees and one of whom shall represent employers. Thereafter such members shall be appointed for a term of four years from January first in the year of their appointment. Any vacancy on the advisory board shall be filled for the remainder of the term in the same manner as the original appointment. The chairman of the Workers' Compensation Commission shall serve as an ex-officio member of the advisory board without the power to vote.

- (b) The appointed members of the advisory board shall select a ninth member who shall be impartial and shall serve as the chairman of the advisory board. The members of the advisory board shall serve without compensation. Each member shall be reimbursed for expenses necessarily incurred by the member in the performance of [his] the member's duties. The advisory board shall not be construed to be a board or commission subject to the provisions of section 4-9a. The Workers' Compensation Commission shall provide such staff as is necessary for the performance of the functions and duties of the advisory board.
- (c) The advisory board shall meet at least twice in each calendar quarter and at such other times as the chairman or the chairman of the Workers' Compensation Commission deem necessary. All actions of the advisory board shall require the affirmative vote of six members of the advisory board. The advisory board may bring any matter related to the operation of the workers' compensation system to the attention of the chairman of the Workers' Compensation Commission. The advisory board may adopt any rules of procedure that the board deems necessary to carry out its duties under this chapter.
 - [(d) The advisory board shall submit its written recommendations concerning the reappointment of each compensation commissioner to the Governor and the General Assembly not later than three months before the expiration of the term of the commissioner.]

LAB Committee Vote: Yea 9 Nay 4 JFS

The following fiscal impact statement and bill analysis are prepared for the benefit of members of the General Assembly, solely for the purpose of information, summarization, and explanation, and do not represent the intent of the General Assembly or either House thereof for any purpose:

OFA Fiscal Note

State Impact: None

Affected Agencies: Workers' Compensation Commission

Municipal Impact: None

Explanation

State and Municipal Impact:

The passage of this bill would result in no fiscal impact to the state or municipalities. The bill removes the requirement that the Workers' Compensation Commission Chairman evaluate Workers' Compensation Commissioners twice per year. This could result in minimal workload reduction to the Workers' Compensation Commission.

It removes the requirement that the chairman, in conjunction with the Workers' Compensation Advisory Board submit recommendations about commissioner reappointment to the governor and General Assembly at least three months before the commissioner's term expires. This has no fiscal impact because current law continues to require that the chairman's evaluations are available to the governor and the General Assembly prior to a public hearing on the commissioner's reappointment.

It also requires workers' compensation managed care plans to

include at least one occupational health clinic and one auxiliary occupational health clinic. It is anticipated that this would not result in additional costs for workers' compensation managed health care plans.

COMMENT

The Governor's recommended budget adjustments for FY 01 eliminate state funding for Occupational Health Clinics, which are currently appropriated to the Department of Labor and funded by the Workers' Compensation Administration Fund. The original FY 01 appropriation is \$674,725. sSB 123, "An Act Concerning Rehabilitation Programs for Certain Employees" allows funding for the Occupational Health Clinics to be eliminated.

OLR Bill Analysis

sSB 491

AN ACT CONCERNING WORKERS' COMPENSATION COMMISSIONERS AND EMPLOYER-SPONSORED WORKERS' COMPENSATION PLANS.

SUMMARY:

This bill eliminates the requirement that the (1) Workers' Compensation Commission chairman evaluate workers' compensation commissioners twice each year and (2) Workers' Compensation Advisory Board submit written recommendations about commissioner reappointments to the governor and the General Assembly at least three months before the commissioner's term expires. By law, the chairman's evaluations are available to the governor, the Judiciary Committee, and the evaluated commissioner before a public hearing on the commissioner's reappointment.

The bill requires workers' compensation managed care plans to include at least one occupational health clinic and one auxiliary occupational health clinic.

EFFECTIVE DATE: October 1, 2000

BACKGROUND

Workers' Compensation Commissioners

There are 16 commissioners. The governor nominates them and the General Assembly appoints them. They must have been in good standing with the Connecticut bar for at least five years before their nomination. They serve five-year terms and may be removed by impeachment or by the governor for cause after a public hearing.

Occupational Health Clinics

Occupational health clinics are public or private clinics that meet certain conditions and are licensed by the state to diagnose, treat, and

prevent occupational diseases. They also provide medical surveillance, data collection, and workplace exposure assessments.

COMMITTEE ACTION

Joint Favorable Substitute

Labor and Public Employees Committee Yea 9 Nay 4